

C A No. Applied for  
Complaint No. 192/2023

**In the matter of:**

Suresh Kumar .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. Nishat Ahmed Alvi, Member (CRM)
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. H.S. Sohal, Member

Appearance:

1. Ms. Sakshi, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Mr. Sachin Dubey & Ms. Shweta Bist, On behalf of BYPL

ORDER

Date of Hearing: 10<sup>th</sup> August, 2023  
Date of Order: 14<sup>th</sup> August, 2023

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. This complaint has been filed by Mr. Suresh Kumar against BYPL-YVR.
2. The brief facts of the case giving rise to this grievance are that Mr. Suresh Kumar, applied for new electricity connection vide request no. 8006133158, 8006133146, 8006133175 and 8006133137 at premises no. E-57, 2<sup>nd</sup> floor, Gali no. 10, Khasra No. 1/48, Brahampuri, Delhi-110053 but respondent rejected his applications for new connection on the pretext of MCD objection.

Complaint No. 192/2023

3. OP in its reply briefly stated that the complainant is seeking new electricity connection on various floors of premises bearing no. E-54, Gali No 10, Bhrampuri, Delhi. The complainant applied for new electricity connections which were rejected on the ground of property being booked by MCD. The applied address was found in MCD objection list vide letter no. EE(B)-II/SH-N/2018/D-1064 dated 27.07.2018. The subjected property is at sl. no. 12, as per the objection list circulated by MCD unauthorized construction is 'at ground floor with projection on MPL land.

OP further added that on site visit it was found building consist of ground floor plus three floors over it therefore building completion certificate (BCC) is required for release of new connections.

4. During the hearing on 10.08.2023, OP submitted that as per new SOP, they are ready to release the new connection to the complainant only on the other floors of the building. Since Ground floor is booked therefore, they cannot release new connection on the ground floor of the applied building.
5. In view of above version of OP, it is clear that OP would release the new connections to the complainant on the first, second and third floor of the applied building and for release of new connection on the ground floor of the building the complainant has to produce the Building Completion Certificate from MCD.

ORDER

The complaint is partially allowed. The Respondent is directed to release the new connection to the complainant.

The case is disposed off as above. No order as to the cost. Both the parties should be informed accordingly. Proceedings closed.

  
(H.S. SOHAL)  
MEMBER

Attested True Copy

  
Secretary  
CGRF (RVPL)

  
(NISHAT A. ALVI)  
MEMBER (CRM)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

2 of 2